

Under the Patronage of **H.H Sheikh Ahmed bin Saeed Al Maktoum**

President of Dubai Civil Aviation Authority, Chairman of Dubai Airports, Chairman and Chief Executive of Emirates Airline and Group

# airportshow | WEBINAR

## INSIGHTS | AGENDA

Supported by

هيئة دبي للطيران المدني  
Dubai Civil Aviation Authority



مطارات دبي  
DUBAI AIRPORTS

onata

dans  
دبي الخدمات الملاحة الجوية  
DUBAI AIR NAVIGATION SERVICES

GALANS

جمارك دبي  
DUBAI CUSTOMS

شرطة دبي  
DUBAI POLICE

مركز دبي لأمن الطيران المدني  
Dubai Civil Aviation Security Center

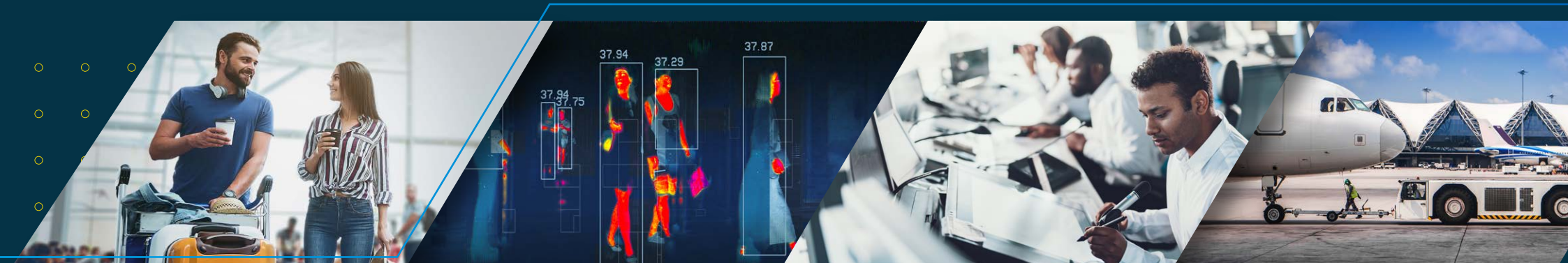
canso

# INTRODUCTION

We are pleased to welcome you to **Airport Show Insights**, a series of webinars organised by Airport Show Dubai providing a vital platform in these challenging times for our industry to connect, engage, learn and build new partnerships. The webinars are free to attend and promoted to our global database of industry professionals and experts.

Our topics have been carefully selected in consultation with various partners in the industry and will be modified based on industry updates and speaker suggestions as we get closer to each webinar date. A key aim for these sessions is to engage with our global community and help you navigate through the current challenges and create new opportunities for you to grow your business. In addition to the webinars, Airport Show will be running its signature matchmaking programme, facilitating meetings for buyers around the world with our speakers and delegates.

We look forward to your participation in Airport Show Insights, whether as a speaker or attendee, and to welcoming you to our lively discussions.





## SESSION 1

### PASSENGER EXPERIENCE

Ensuring Passenger Safety and Satisfaction in a New Airport Environment

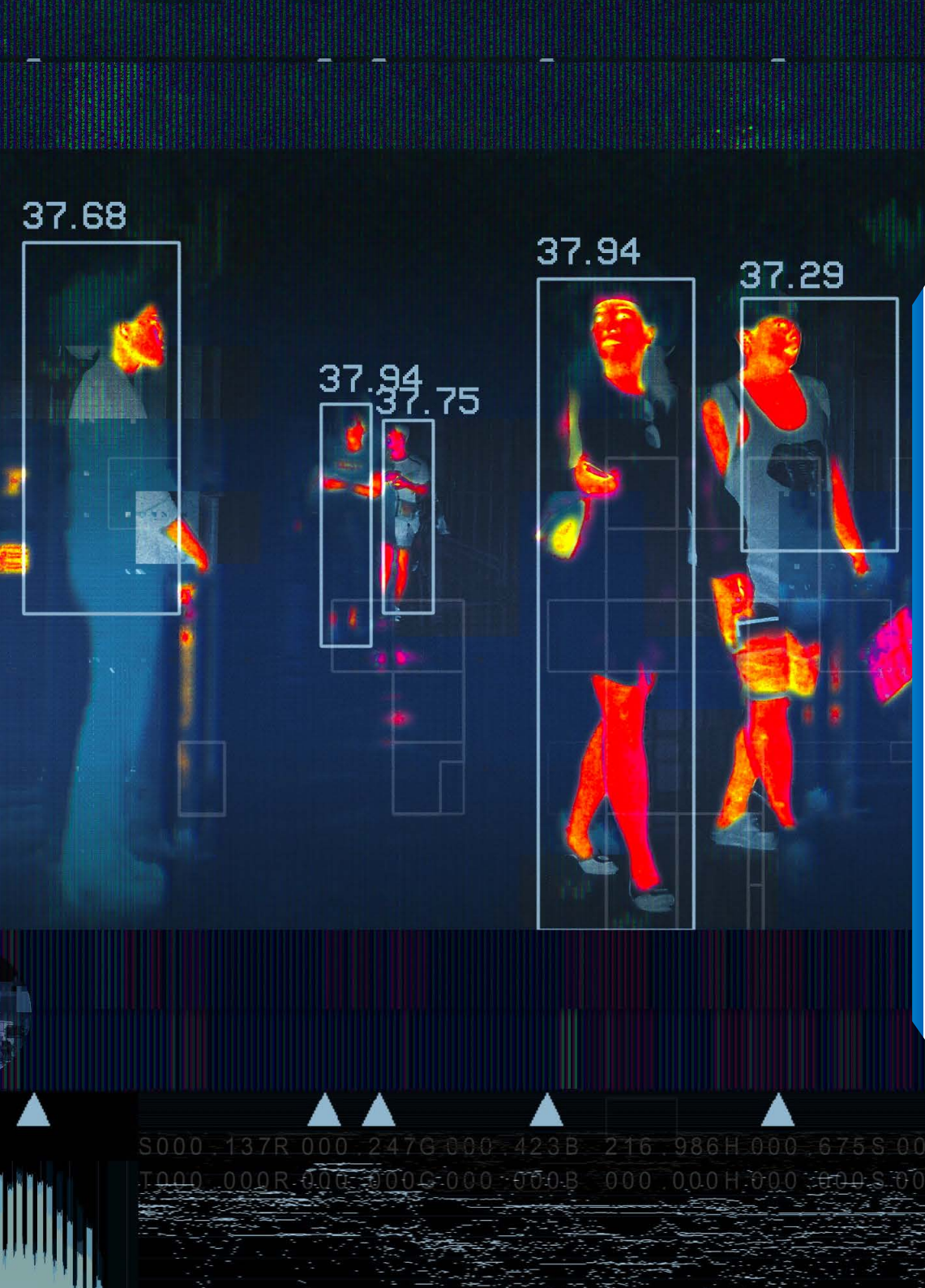
#### AREAS COVERED

- Changing passenger habits to adapt to new health and safety guidelines with minimal inconvenience and disruption
- Ensuring passenger health and safety without compromising the airport experience and customer satisfaction
- Adopting new standards of sanitisation, testing and touch-free passenger processing to current airport operations
- Managing passengers from highly affected areas – new immigration, customs and passenger handling guidelines

#### SPEAKERS INVITED

- Airports
- Airlines
- Immigration Authorities
- Airport Suppliers





## SESSION 2

### AIRPORT SECURITY

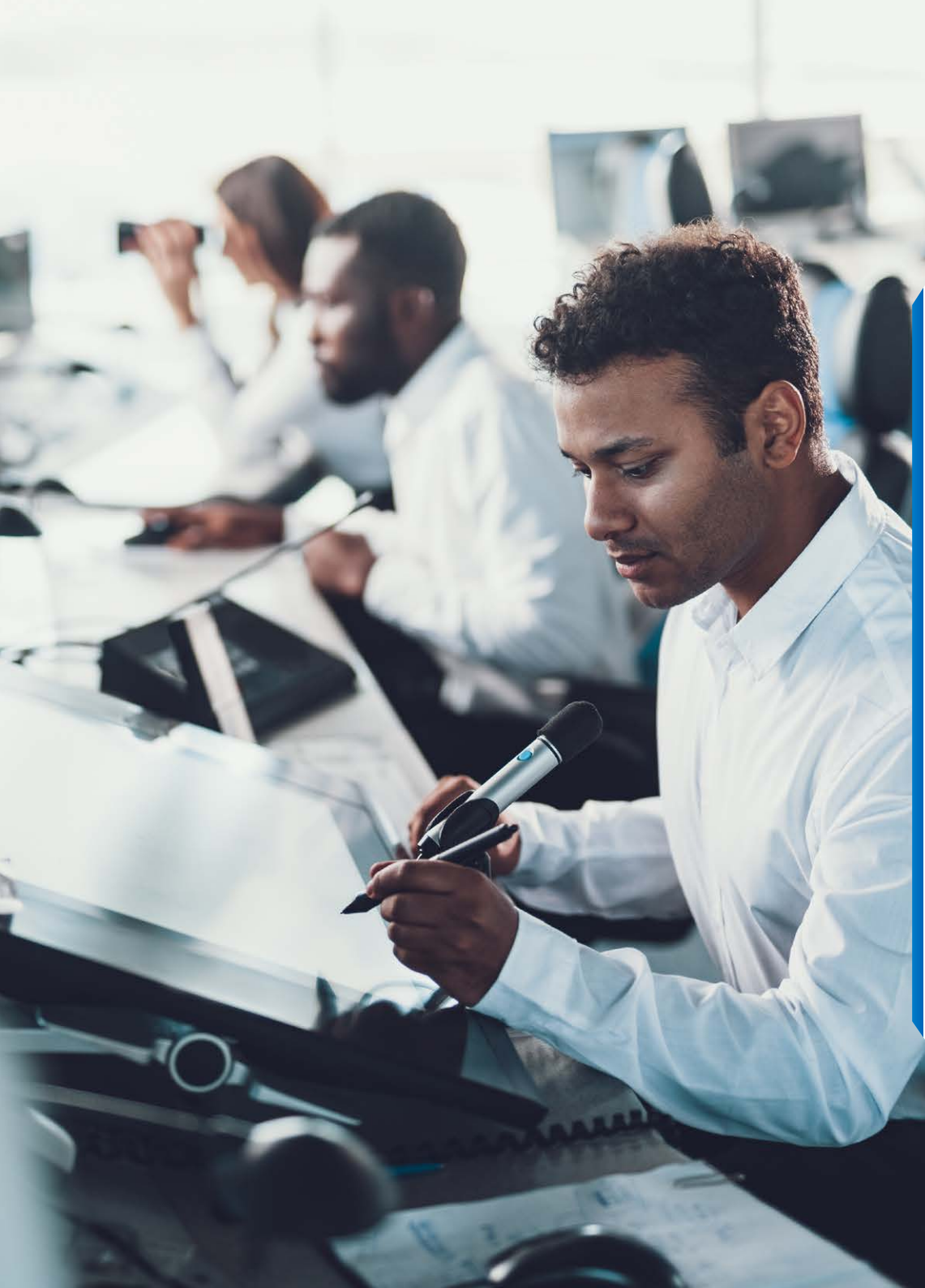
Covid-19: How the Industry will Combat the Greatest Disruption to Airport Security

#### AREAS COVERED

- Protecting employees, stakeholders, front liners and the airport passengers.
- Planning safety and security upgrades in line with new international health guidelines
- PCR testing, AI powered cameras, screening robots and other new security innovations expected at airports
- How can a multi layered, collaborative approach to passenger screening minimise inconvenience and disruption

#### SPEAKERS INVITED

- Transport Security Officials
- Civil Aviation Authorities
- Airports
- AVSEC Centres
- Airport Security Suppliers



### SESSION 3

## AIR TRAFFIC MANAGEMENT

ATC Challenges and Opportunities to Support a Rapid Recovery of the Aviation Industry

### AREAS COVERED

- Establishing a new framework for intergovernmental coordination as we see the first green shoots of recovery
- Ensuring staff availability, safety and well being in the Post Covid environment
- Regional ATM modernisation - new challenges, delays and deadlines
- Drones, AI and remote towers - fast tracking legislation and planning for some of the most critical innovation programmes during the current market slowdown

### SPEAKERS INVITED

- ANSPs
- Regulators and Civil Aviation Authorities
- Airlines
- Airports
- Industry Suppliers and Experts





## SESSION 4

### GROUND HANDLING FOCUS

#### Preparing your Ground Support Equipment for Post COVID Operations

##### AREAS COVERED

- How often is it necessary for ground support equipment to be cleaned or sanitised once operations resume?
- How does the process change for cleaning of ground support equipment post COVID?
- How should handling of catering equipment differ from other ground support equipment?
- How can you maintain parked GSE for a long time during COVID to prevent problems and down-stream costs when needed again?
- What new safety mechanisms must be put in place for ground support staff (PPE, rotation scheduling, sanitisation)?

##### SPEAKERS INVITED

- GSE Manufacturers
- GSE Users
- Industry Experts
- Large Regional GSE Distributors

## ATTENDEE PROFILE

**+40** Air Navigation  
Service Provider

**+1000** Construction  
Industry Supplier

**+600** Ground Handling

**+1000** Airlines

**+1900** Consultancy

**+200** Industry Products  
and Service Provider

**+200** Airport Security

**+700** Contractor/  
EPC Contractor

**+800** Maintenance/  
Facilities Management

**+300** Architecture

**+400** Education and  
Training

**+100** Military/Defence/  
Police

**+600** Civil Aviation  
Authority

**+400** Government

**+600** System Integrator/  
Supplier

For more information on Airport Show Insights or  
to participate as a speaker or delegate, please contact:

**ALEXANDER SHALAGIN**

Email: [alexander.shalagin@reedexpo.ae](mailto:alexander.shalagin@reedexpo.ae)

Mobile: +971 50 662 6371

Organised by

